

Allegheny Metal Federal Credit Union - **www.alleghenymetalfcu.com**
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President – Frank Sulava, Vice President – Robin Pochiba, Treasurer - Charlotte Teeters, Secretary – Toni Rupert

Directors – John G. Walker, Michael Young & Regina Pearson

Your money is safe and insured

There are a lot of things to worry about these days, but the safety of your money in your credit union isn't one of them. Your money is safe, and your accounts are fully insured by the National Credit Union Share Insurance Fund (NCUSIF) up to \$250,000. There is no risk to keeping money in your account, but there are countless risks to holding cash.

Access to your money

COVID-19 has cancelled, postponed, and slowed down much of American life, but the nation's financial system operations are still strong. You can transfer, or withdraw money by telephone request (724-845-8923). We will mail checks or receipts to your home. You can deposit checks, or make your loan payments by U.S. Mail and receipts will be mailed to you. You can use our night drop box, for cash and check transactions. Transactions from the Night Drop, received during our normal business hours (Monday through Friday, 8:30 a.m. to 4:30 p.m., will be processed that day.

If you need to visit us during normal business hours, (Monday – Friday 8:30 a.m. to 4:30 p.m.) please call for an appointment (724-845-8923). Our dedicated staff stands ready to help with any needs. Our office is being sanitized and we are following the latest public health protocols and directives to keep our employees and members safe. We are making appointments, so that no more than one member will be in the credit union at one time. We are wiping down desks and chairs before and after each scheduled appointment.

New Loans and Options for Existing Loans

Lending will continue through our E-Loans (see our website www.alleghenymetalfcu.com for details). If you do not have the ability to use our E-Lending, appointments will be made available to serve you.

If you've been financially impacted by this pandemic, our staff is prepared to discuss your options and help guide you through these uncertain times. Now, more than ever, we are here to support members like you. We offer skip-a-payments and Troubled Debt Restructure.

Protect yourself from cyber scams

NEVER provide confidential information such as your name, password, personal identification number (PIN) or other account information to anyone over the internet or telephone.

Promoting health and safety

We at Allegheny Metal Federal Credit Union are proud to be a part of your lives and are honored by the trust you place in us. We are not only thinking about your financial security, but your health as well. We are working diligently to ensure we are utilizing the best health practices during this pandemic and staying up to date on the latest protocols and recommendations from public health authorities. Please take care of yourself and those around you and do not hesitate to contact us for any assistance.